

## 2023 Eaglesun Conference Classes

### Two-day Classes: August 30<sup>th</sup> & 31<sup>st</sup>

- **Directors and Management Roundtable**

Come and meet with peers to have an open discussion over management specific topics. In this session, the participants have an opportunity to pose questions or topics, while they collaborate with other professionals across the country. Some of the proposed topics for this year are youth programs, staff development, collaborating with other tribal departments, 477, and program expansion.

**Who should take this:** This class is beneficial for all levels of Tribal Management and Tribal Council. We like to say, 'this is the hall of truth,' as there are no Feds present.

- **TAS for TANF**

This is a two-day intensive TAS for TANF class for new users. This class will cover all the topics in the basic TANF class, with a brief review of the payment process. The class will run from 8:30 to 4:30 each day. Students may remain at the end of the class on the second day to take the TAS for TANF certification test.

**Who should take this:** All new TAS users who have limited or no experience using TAS, as well as TANF staff members and management who are not responsible for payments, would greatly benefit from this class. This is an excellent class for new Case Workers, Career Developers, upper management, and administrative staff.

- **IT Roundtable**

Discussion topics range from virtualizing TAS to implanting backup practices, and network security. Bring your IT questions and learn from the experienced network administrators!

**Who should take this:** Geeks! Send your IT staff for a technical class on TAS. This is a great way to encourage the IT department to take on a greater role in the department and better understand your IT needs for TAS.

- **TAS for 477**

This is a two-day intensive class for 477 users. This will cover all topics in the basic 477-Lite class including, the Intake and Enrollment process, creating plans and goals, processing support services, and developing case notes and client notices. Other 477 programs will be highlighted, such as Higher Education, CCDF, TANF, GA, and TERO. Emphasis will be on accurate data entry for 477 Federal Reporting.

**Who should take this:** 477 staff who would benefit from a refresher class. Best suited for 477 supervisors, caseworkers, and case managers.

- **Crystal Reports for Auditing and Compliance**

This class is designed to provide participants with examples and ideas for how to use Crystal Reports for auditing and compliance purposes. The class will cover topics such as creating and customizing reports, filtering data, designing report templates, and analyzing data to ensure compliance with federal and state regulations as well as department standards. Participants will also learn how to use Crystal Reports to identify potential areas of risk, monitor and measure compliance, and prepare reports for internal and external audits.

**Who should take this class:**

Staff who have a need to utilize Crystal Reports for management information. This would also be beneficial for TANF Supervisors who have access to Crystal Reports.

2023 Eaglesun Conference Classes  
Two-day Classes: August 30<sup>th</sup> & 31<sup>st</sup>

**Dr. Geni Cowan and Dr. Jose Chavez are proud to introduce a new offering for case management...**

**INTEGRATING TRAUMA-INFORMED CASE MANAGEMENT & TAS TECHNOLOGY**

In these years after the crisis brought on by the pandemic, tribal TANF programs can reflect on both the devastation and the opportunity left behind. Case management staff and leadership have been as deeply traumatized as have their program participants and customers. Tribal TANF case managers are tasked with working with participants while gathering, analyzing, interpreting, organizing, and storing information to use to develop effective and successful case plans. This *5-day series*\* offers specific and concrete instruction in interviewing skills, assessment, and case planning integrated with elevating effective use of the TAS database system. Programs utilizing TAS will find opportunities to enhance and sharpen the interactional skills of their case management staff while applying the latest TAS tools to expert case management.

This skills-based series will meet the functional needs of new case management staff and those who have been working with TANF participants for years. Learn interviewing skills to help open a case, develop a plan, monitor performance, evaluate outcomes, and help participants achieve success. Case management staff will learn to effectively use interviewing as an assessment tool, integrated with objective instruments; documenting case progress and participant activities and needs is a crucial function that can be well managed with effective use of TAS.

The 5 days will cover:

- Day 1: Case Management as Medicine  
Getting to Know You: Intake & Initial Assessment
- Day 2: Assessment Tools & Trauma-Informed Practices
- Day 3: Utilizing Assessment Outcomes in Trauma-Informed Case Planning
- Day 4: Monitoring/Managing Cases  
The Trauma-Informed Perspective
- Day 5: Putting It All Together  
Healing Time

Throughout each day, training participants will use TAS to enhance their case management skill development. The series is designed as an intensive practical session where training participants will learn and practice to sharpen their knowledge and skills to improve Tribal TANF participant outcomes. The focus of participation is on practicing the application of TAS technology to the professional practice of Tribal TANF case management.

*\*The first two days of the series will be presented at the TAS conference. The following 3 days will be offered online between October and December 2023. Options for on-site instruction for single programs or collaborations are available for the final 3 training events. A certificate of completion will be awarded upon successfully meeting training objectives.*